## Join Rutabagas Customer Reward Program

## Shop and Receive Rewards

Our Customer Reward Program is free and signing up is simple. We only need your Name, Phone Number and Email to be a part of Rutabagas Reward Program.

## How it Works

At Rutabagas, we reward you right away. Upon the initial sign up, you will receive your own key card. The following day you will receive a 10% OFF e-coupon on your next purchase of \$10.00 or more. This e-coupon must be used within 5 days of receiving it. The e-coupon will be sent directly to your email the morning after you sign up. So be sure to check your email the following morning. There is no need to print or bring your smart phone. Just give cashier your reward (key) card and the e-coupon will be able to be used. \*If you do not have key card Rutabagas' cashier can look your number up by Last name or phone number.

At the end of the month we will add up total amount of money you spent in the calendar month period. You will receive an e-coupon(s) on the first of the month. For each \$300.00 you spend you will receive a \$10.00 e-coupon in your email to be used on your purchase of \$10.00 or more. The coupon will expire 30 days after you receive it. There is no need to print or bring your smart phone. Just give cashier your customer reward card and the e-coupon will automatically be activated for your purchase.

### How to sign-up

Fill out our customer reward sign up card in order to start saving today. We will need your full name, telephone number, and email address. You can sign up in store only.

FAQs

When will I receive my e-coupons?

At the first of the month.

### How can I check how much money I spent in one month?

A staff member at Rutabagas can check how much money you spent in the month period. This can only be done in store. There is no online access to this balance.

### When do I start collecting my rewards?

You will receive your rewards at the first of the month. Your spending is calculated by one calendar month.

# What will I get if I sign up to be a part of Rutabagas Customer Reward Program?

When you sign up you will receive a 10% off e-coupon in your email the next morning. You will receive a \$10.00 coupon to be used on a \$10.00 or more purchase at Rutabagas. On your birthday you will receive a coupon to spend to celebrate your special day. You must supply your birthday when signing up to receive this offer.

### Do I have to print my coupons?

No need to bring a printed copy or your smart phone, your coupon will appear in our system until it expires.

I was out of town when I was supposed to use my coupons. Can I use it when I get back?

Sorry, e-coupons have to be used before the expiration day.

I moved and I want to give the coupons to my family member/friend. Can I give the e-coupons to them?

Sorry, the e-coupons are not transferable.

Can I use my customer reward card with a phone purchase?

Yes, we just need the number on the card.

### I lost my Customer Reward Card. Can I still use my account?

Yes, we can use your name and telephone number to look up your account. We cannot give you another card with same number. If you want to cancel your card we can supply a new one if you feel you need another one.

#### Do gift card purchases go toward my e-coupons?

No, the person receiving the gift card will benefit from the purchases they make with the card.

When I receive e-coupons can I use them at other stores?

No, the e-coupons can only be redeemed at Rutabagas.

## **Terms and Conditions**

Minimum level to earn merchandise credit is \$300.00. For every \$300.00 you spend you will receive an e-coupon for \$10.00. Points are earned with store purchases. Purchase totals are excluding coupons used. You will not receive points for coupon deductions. Points accrue monthly, if you do not reach the minimum for an e-coupon it will start anew on the first of the month no matter how many days of the month. Points accrue monthly exclude shipping, taxes, gift card purchases, coupon discounts, award e-coupons, returns, and are totaled based on dollars spent in one calendar month. Existing dollars spent will not be rolled over into the next month, it will reset at the beginning of the month. You can redeem your e-coupon in store and must spend the minimum on the coupon. All e-coupons have an expiration day. Your credit will not be applied to the cost of shipping or tax. Points cannot be redeemed for cash, cash equivalent, gift cards, or be applied to account balances.

Rutabagas etc. reserves the right to alter, amend, or cancel this offer with or without notice. By signing up for Rutabagas Customer Reward Program, you agree to the above program terms and conditions. For further assistance, call 352-344-0096.